



Warranty Policy

LINERS

ESP stands behind the quality of our products 100% in terms of workmanship, material and fit.

All Liners are backed by a **14-day no question asked warranty policy.**

Any returns after the 14-day period will need to be authorized by ESP. Liners shipped to ESP without authorization will be refused and shipped back to the sender.

ESP's warranty does not apply to:

- Improper donning & doffing, causing gouging in silicone.
- Accidental tears from sharp nails or other pointy objects.
- Distal end cracking from improper socket fit.
- Improper cleaning.
- Overuse of Isopropyl Alcohol or animal products found in skin care products.
- Velcro that causes pilling on liner fabric.
- Alteration(s) of any kind.
- Customization of textile on standard liner.
- Minor fraying of fabric at the proximal end of liner.

To submit a Return Authorization request please email [Returns@wearesp.com](mailto>Returns@wearesp.com)

Please include:

- **Photo(s) of defective part (if applicable)**
- **Reason for return**
- **Part #**
- **Quantity #**
- **Purchase Order #**
- **Invoice #**
- **Company Name**
- **Fit Date**

ESP will cover liners for **6 months** for **MANUFACTURING DEFECTS ONLY.**

ESP's warrantied examples:

- Air bubbles
- Delamination of fabric due to failed adhesive bond
- Shuttle umbrella failure
- Uncured Silicone

